

FIFA Women's World Cup 2027™

Official Fan Tour — Priority Deposit

Terms & Conditions

Effective Date: Upon submission of deposit. Last updated: June 2026.

Please read these Terms and Conditions carefully before submitting your priority deposit for the FIFA Women's World Cup 2027™ Official Fan Tour (the "Tour"). By paying a deposit you confirm that you have read, understood, and agree to be bound by these Terms.

1. Deposit Structure & Eligibility

1.1 Standard Deposit

- A non-binding priority deposit of AUD \$250 per person is required to secure your place on the Tour ahead of general release.
- The deposit does not confirm a specific itinerary, match city, hotel allocation, or travel dates. These details will be confirmed following the official FIFA Women's World Cup 2027™ draw, expected in mid-December 2026.

1.2 Family Bundle Deposit

- A Family Bundle deposit of AUD \$750 is available for 2 adults travelling with up to 2 children aged under 15 years at the time of travel.
- Children must be under 15 years of age at the date of travel to qualify. Proof of age may be requested.

1.3 Early Bird Incentives

The following incentives are available on a strictly limited, first-come first-served basis:

✦ Flight Credit — First 100 Depositors

The first 100 people to submit a valid deposit will receive an AUD \$400 per person flight credit, redeemable against Australia-to-Brazil return international flights booked through Keith Prowse Travel. The credit is non-transferable, has no cash value, and must be applied at the time of final booking confirmation.

🎁 Exclusive Merchandise — Next 100 Depositors (positions 101–200)

Depositors who secure positions 101 through 200 will receive one exclusive Official Fan Tour Matildas merchandise item per booking. Items will be distributed prior to departure. No cash alternative is available. Specific item, brand, and retail value will be confirmed closer to fulfilment.

- Incentive eligibility is determined by date and time of successful payment receipt, not date of enquiry or reservation.

- The operator reserves the right to close either incentive tier without notice once the relevant threshold is reached.
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2. What Happens Next — Booking Timeline

By submitting your deposit you acknowledge the following process:

1. Pay your priority deposit today. No further financial commitment is required at this stage. Your position in the booking queue is secured from the time of successful payment.
 2. FIFA draw announced (estimated December 2026). Once the official group stage draw is released, the operator will finalise Matildas group stage cities, Tour routing, and final pricing within 2–3 weeks.
 3. Review & confirm. You will receive full itinerary details and final pricing for your review. You will have 14 calendar days from the date of that notification to confirm your booking by paying the balance or instalment as advised. If you do not wish to proceed, your deposit will be refunded in full (see Section 3).
 4. Book your flights. If eligible, redeem your AUD \$400 per person flight voucher against Australia-Brazil international return flights booked through the operator at the time of final booking confirmation.
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3. Refund Policy

3.1 Full Refund — 14-Day Review Window

Your deposit is fully refundable. Following the release of your finalised itinerary and pricing (triggered by the FIFA draw), you will have 14 calendar days to review the package. If you choose not to proceed for any reason, your full per-person deposit will be returned to the original payment method or a method of your choosing. No cancellation fees or administrative charges apply during this period. Please note that cancellation requests must be submitted within the 14-day review period, requests made after this time will not be eligible for a refund.

3.2 Refund After Confirmation

Once you have confirmed your booking beyond the 14-day review window by accepting the final package and paying any further amounts, Keith Prowse Travel's standard Tour Cancellation & Refund Policy will apply. This policy will be provided in full with your final booking confirmation.

3.3 Refund Processing

Approved refunds will be processed within 10 business days of the operator receiving written notification of your decision not to proceed. Refunds will be returned to the original payment method used at the time of deposit.

4. Match Tickets

Official FIFA Women's World Cup 2027™ match tickets are NOT included in any Tour package. Based on prior FIFA tournaments, official match tickets are sold directly by FIFA through its authorised channels and must be purchased independently by travellers. The Tour operator has no control over, and makes no guarantee in relation to, ticket availability, pricing, allocation, or FIFA's

ticketing structure. The operator will communicate relevant updates as FIFA releases formal guidance.

5. International Flights

International return flights between Australia and Brazil are not included in the land package price. The flight credit described in clause 1.3 (where applicable) is redeemable only against flights booked through the Tour operator and is subject to availability, fare conditions, and booking deadlines communicated at the time of final confirmation.

6. Tour Coverage & Itinerary

- The Official Fan Tour is designed primarily to cover the FIFA Women's World Cup 2027™ Group Stage, with both 2-game and 3-game packages expected to be available.
 - Options for later stages of the tournament (including Round of 16, Quarter-Finals, and beyond) may be made available for travellers wishing to extend their tour. Details will be confirmed once the full tournament structure is announced.
 - All current itineraries are indicative only and are based on the most likely host city routing for the Matildas' group stage matches. Confirmed cities and schedules will be issued within 2–3 weeks of the official FIFA draw (expected mid-December 2026).
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7. Solo Traveller Options

Solo travellers will have the choice of:

- Being paired with another solo traveller of the same gender in a shared twin or double room; or
- Paying a single supplement to secure a private room.

Full solo traveller pricing and pairing conditions will be communicated in the months ahead. The operator will make reasonable endeavours to accommodate pairing requests but cannot guarantee a match in all circumstances. The full single supplement will be payable if pairing is not available on your selected package.

8. Pricing & Package Details

Indicative Tour pricing is not available at this stage. The full tournament schedule, Matildas' group stage cities, and routing are yet to be confirmed. Final pricing will be issued following the FIFA draw. The operator is committed to delivering an affordable and accessible Tour package and will communicate pricing as soon as it is available.

9. General Terms

9.1 Operator Rights

- The operator reserves the right to modify, cancel, or substitute Tour elements outside its reasonable control, including but not limited to changes resulting from FIFA scheduling decisions, venue changes, force majeure events, or government travel advisories.

- In the event of a material change to the Tour prior to the 14-day review window, depositors will be notified and offered a full refund.

9.2 FIFA Trademark

FIFA Women's World Cup 2027™ and related marks are trademarks of FIFA. Reference to these marks is for identification purposes only and does not imply endorsement by FIFA of the Tour operator or its products.

9.3 Governing Law

These Terms are governed by and construed in accordance with the laws of New South Wales, Australia. Any disputes will be subject to the exclusive jurisdiction of the courts of New South Wales.

9.4 Consumer Rights

Nothing in these Terms limits or excludes any rights you may have under the Australian Consumer Law (Schedule 2 of the Competition and Consumer Act 2010 (Cth)) or any other applicable consumer protection legislation.

9.5 Amendments

The operator reserves the right to update these Terms at any time. The version in force at the time of your deposit will govern your booking unless changes are required by law. Material changes will be communicated directly to depositors.

Acceptance of Terms

By submitting your deposit payment, you confirm that you have read, understood, and agree to these Terms and Conditions in full. The lead traveller accepts these Terms on behalf of all persons included in the booking.

Questions? Contact us at travel@keithprowsetravel.com